

MICHAEL BRADY WIDENER



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Recent Achievements

- PDQ System Admin Hall of Fame 2026
- Awarded the TETA Tech Support Excellence Award
- Written Many Device Management articles on edtechirl.com
- Built out the roadmap to get all of our devices in AAD and Intune.
- Added 70+ Win32 windows programs to Intune and eliminated manual software installs.
- Featured in the [Intune Newsletter](#) by Microsoft MVP, Andrew Taylor.

Skills

- Windows AutoPilot
- Apple Device Management
- PowerShell, Bash, and Python Scripting
- 802.1x Wifi Deployment and Network Troubleshooting
- Microsoft Graph API
- MDM Device and App Management
- Azure Domain Services
- Management Experience
- 10,000+ Devices Managed
- Manage devices and technology for 6,500+ Users

Education

- Associates in IT System Administrations from Mississippi State
- MD-102 Microsoft Endpoint Management
- AZ-900 Azure Fundamentals
- CompTIA A+
- CompTIA Network+
- CompTIA Security+

ABOUT ME

I am a passionate and experienced IT worker. I'm very familiar with the education and technology support industry, with over eight years experience providing technology support for school systems across east Tennessee. I am looking to expand my knowledge and challenging myself in new areas while I continue to learn and expand my expertise.

EMPLOYMENT HISTORY

System Administrator at Maryville City Schools; July 2023 - Present

Currently, I am the System Admin for the school district. I have been leading the efforts of getting all of our windows devices managed in Microsoft Intune and being Azure AD Joined, and also spearheaded our transition to Apple, managing both iPads and Macs for students and staff using Mosyle MDM. Along with this, I am working to improve our device management by automating our daily workflow, device hardening, and make changes that improve the overall end user experience. I am also in charge of server management for the district, managing a VMware and Hyper-V environment with over 60 Virtual Machines running services for the district.

Lead Technician at Maryville City Schools; Aug 2021 - July 2023

As Lead Technician, I had various responsibilities revolving around managing a team of 10 technicians while being their top escalation point for the more challenging tickets. In this position, I was responsible for teaching and training new technology staff, while also being solely in charge of managing our MDM servers and device fleet.

Lead Elementary Technician at Maryville City Schools; Nov 2019 - Aug 2021

When I was Lead Elementary Technician, I was in charge of providing technology support to the three Elementary Schools, with the help of 3 trained teachers assistants. These schools are 1:1 with each student having an iPad, each staff having two computers, and a variety of different hardware in the classrooms.

Traveling Technician at Central Technologies; Aug 2019 - Nov 2019

At Central Technologies, I was in charge of providing third party technology support for Sevier County Schools. I would travel between the 28 public schools providing additional support, along with dropping off and picking up laptops for repair.

IT Technician at Maryville City Schools; Jun 2017 - Aug 2019

Through a series of temporary positions and community service volunteer hours, I worked with Maryville City Schools and collaborated with the IT team to ensure goals of the iReach department were met.